

SkiPlan

Risk Identified	Level	Action Taken To Minimise Risk	Accepted or Managed
Travel Arrangements being cancelled or changed due to failure of tour Operator	Low	Use of reputable tour operator which is bonded by ABTA & ATOL: SkiPlan is a long established provider of ski trips to schools and is bonded with both ABTA (V9860) & ATOL (4849) therefore giving security to school that any monies paid for the trip will be refunded.	Accepted
Health			
Skiing	Medium	All passengers are ski fitted by experienced ski technicians who are aware of the dangers of skiing. They have a responsibility to ensure that the equipment used is of a high standard and conforms to safety regulations. Ski tuition is supplied by local ski schools, which are affiliated to the national skiing authority. All instructors are fully qualified and will supervise the group at all times during their lessons however we recommend that supervisory adults accompany the ski groups at all times. Where a lunch break is taken on the mountain it is expected that school party leaders take responsibility for the skiers unless other supervision is pre-booked by the party in advance.	Managed
Sunburn	High	Skiers are prone to sunburn due to altitude. Clear signs are on view at exit points from ski stores and hotel exits to remind skiers to take sunblock to the slopes. (see important party leader notes)	Managed
Food Poisoning	Low	ClubHotels: Any allergies or special dietary requests can be catered for in our ClubHotel accommodation subject to prior warning before departure from the UK. Non ClubHotels: Although every effort will be made to advise third party hotels of any allergies or special dietary requests prior to departure, these cannot be guaranteed and the party leader should inform the Hotelier of any such requests upon arrival.	Managed
Food Allergies	Low	ClubHotels: All chefs in SkiPlan ClubHotels are experienced and use fresh local produce and the menu is of an 'English' style. All hotel kitchens must comply with French food hygiene and Health and Safety standards. Non ClubHotels: The menu provided will normally be local cuisine and again all kitchens must comply with national food hygiene and Health and Safety standards.	Managed
Accommodation			
Security	Low	ClubHotels: All rooms are lockable and keys will normally be distributed to Party Leaders on check in. Night porters are on duty throughout the night performing regular safety and security checks. Non ClubHotels: All rooms are lockable and keys will normally be distributed to Party Leaders on check in. Most hotels offer a 24-hour reception service, however a few hotels will be secured after a designated time in order to restrict entry to non-residents. <i>We recommend that party leaders utilise the safety deposit facilities available in ALL hotels.</i>	Managed
Fire	Low	All emergency exits are clearly marked and nearest available exits are also shown on the reverse of hotel bedroom doors. We strongly recommend that all party members familiarise themselves with emergency procedures and the nearest emergency exits to their rooms. A fire evacuation test will take place before the first overnight stay. Smoking is strictly forbidden in hotel bedrooms. All accommodations comply with local & national safety regulations and are regularly inspected by the relevant local authority.	Managed



Risk Identified	Level	Action Taken To Minimise Risk	Accepted or Managed
Hotel Balconies	Low	Party leaders should be aware that many rooms have balcony access, therefore use of these balconies is at the party leader's discretion. Climbing over balconies is extremely hazardous and party leaders should advise students against such an activity prior to arrival.	Managed
Slip Hazards	Low	Party leaders should ensure that all party members bring suitable footwear for slippery mountain conditions. Footwear must be worn in all areas of the hotels.	Managed
Miscellaneous			
Unfamiliarity of surroundings	Low	SkiPlan representatives will explain village layout and key landmarks, resort maps are available from hotel reception desks showing the location of the accommodation in relation to the rest of the village.	Managed
Evening Entertainment	Low	A SkiPlan representative inspects evening entertainment venues at the beginning of each season. SkiPlan only provide entertainment that is covered by our insurance and in premises that are bound by local fire and safety laws. The evening entertainment program will be outlined at the beginning of the week by the SkiPlan representative. Party leaders can use this opportunity to gain further information on the activities and venues as required.	Managed
Accidents	Low	All passengers are covered by the SkiPlan insurance policy and in most resorts SkiPlan have local arrangements with doctors and clinics. In the unlikely event that a passenger needs medical attention not available in the resort they will be transported to the nearest available facility for medical care. Passengers will also be repatriated to the UK if necessary by International Medical Rescue.	Managed
Coach Travel			
	Low	<p>UK: All UK based coach operators used by SkiPlan provide seatbelts for all passengers. Party leaders should ensure that all passengers adhere to any requests made by coach drivers with regards to safety matters.</p> <p>Abroad: EU legislation does not require the mandatory fixture of seatbelts in coaches in Europe. Correspondingly the majority of local transport available for airport transfers and excursions will not be fitted with seatbelts.</p>	Managed
Prepared for		Assessor:	

If the party leader is unhappy regarding any aspect of safety regarding their tour, SkiPlan staff will endeavour to address the issue immediately whenever possible. SkiPlan would like to take this opportunity to highlight that skiing is an adventure activity in an uncontrollable mountain environment. Whilst we endeavour to maximise all aspects of safety during your tour, there is an intrinsic risk factor involved in all activities.